ZuluDesk
Apple Device
Management for Education

ZuluDesk supports iPad, iPhone & OS X Computers

ZuluDesk is a powerful, yet cost effective device management system for today's modern digital classroom. The solution offers schools a fully featured mobile device management (MDM) system but with functionality beyond simple MDM. In combination with Apple's new iOS9, ZuluDesk is MDM is "reborn". You can inventory, deploy, and secure every Mac, iPad, and iPhone in your school — and integrate them into your existing IT with an ease that has not been previously possible.

ZuluDesk offers the MDM features schools need

ZuluDesk provides a full MDM solution for the IT Department, with additional features for teachers, and parents:

- Lock students into an app
- Allow Students to access / deny certain sites
- Restriction (for example disable camera)
- App Distribution
- Device Enrolment Program (DEP)
- Volume Purchase Program (VPP)
- See general information about the students' device
- Clear passcode (in case a student forgets the passcode)

ZuluDesk & iOS 9 offer a totally new feature set

- Deployment of apps to devices **without** Apple IDs
- Automatic update of apps
- Prevent modification of exisiting apps (and associated data)
- Lock the App Store and still deploy apps
- Prevent the renaming of devices
- Disallow passcode reset or wallpaper change

ZuluDesk Revealed: It's more than MDM!

ZuluDesk is composed of the ZuluDesk Management System (ZMS), the ZuluDesk Teacher Application, the ZuluDesk Parent Application, and more….

ZMS for IT Departments

ZMS is a powerful tool for IT departments to manage both mobile and desktop devices. It has all the critical features required to oversee Mac & iPad imaging, the installation of apps, software updates, and routine tasks. With ZMS they can also set policies and keep track of activities and incidents.

ZuluDesk App Teacher

ZuluDesk Teacher enables teachers to manage devices in the classroom and perform daily classroom management tasks from their own iPad, without needing help from IT. With it, teachers can easily get students' attention, keep students focused on the lesson at hand, regain valuable instruction time.

ZuluDesk App for Parent

ZuluDesk Parent is specially designed for parents. When a child has to do homework on their tablet it is possible that he or she will be distracted by social media, text messages or gaming. With ZuluDesk Parent app a parent is able to keep them focused.

iOS Support

ZuluDesk supports iOS 7 and higher and is compatible with the latest release of iOS 9. iPad, iPhone and the iPod Touch included.

Mac OS X

ZuluDesk supports OS X 10.8 and higher and is compatible with the latest release of OS X 10.11, El Capitan.

Android Support

ZuluDesk supports Android 4.4 and higher. Android 5.x is recommended for its best integration.
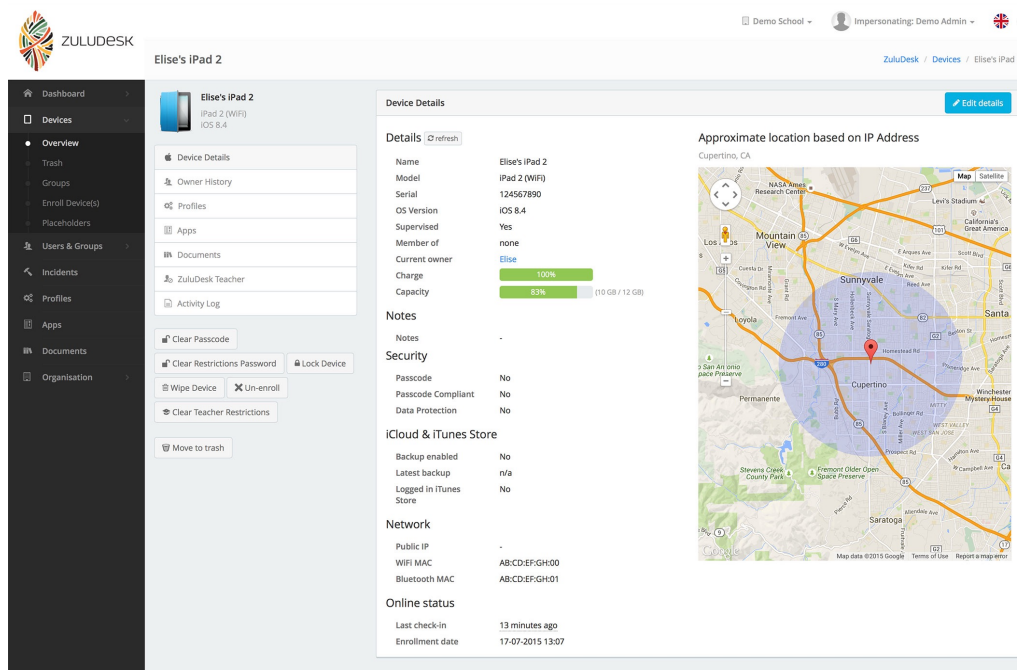
ZuluDesk Management System

ZMS is a powerful tool for IT departments to manage both mobile and desktop devices. It has all the critical features required to oversee Mac & iPad imaging, the installation of apps, software updates, and routine tasks. With ZMS they can also set policies and keep track of activities and incidents with all school devices.

- Dashboard Overview
- Device Administration
- Users & Groups
- Incident System
- Profile Management
- Volume Purchase Program
- Device Enrolment Program
- App Distribution
- Document Distribution

ZuluDesk features for IT departments are shown in the screenshots below.

Device Details

IT can see a lot of information about the devices and can manage each and every device. The IT department has the same functionality as the teacher along with additional tools, info and restrictions.

The passcode for a device can also be cleared using Device Details. This can be useful if a student changes the passcode and then forgets it, which happens often.

But, that is not all, the power to lock a device or even wipe the device is provided, to ensure the privacy of a student when a device has been stolen.

Details Display

This displays the basic device details such as approximate location of the device, battery level, storage and memory information, owner's name, device policies and the iCloud backup status (enabled or not).

Owner History

Quickly see who used the device in the past.

Profiles

A quick overview of all profiles installed on the device.

Apps

Under this section, view the apps installed on the device.
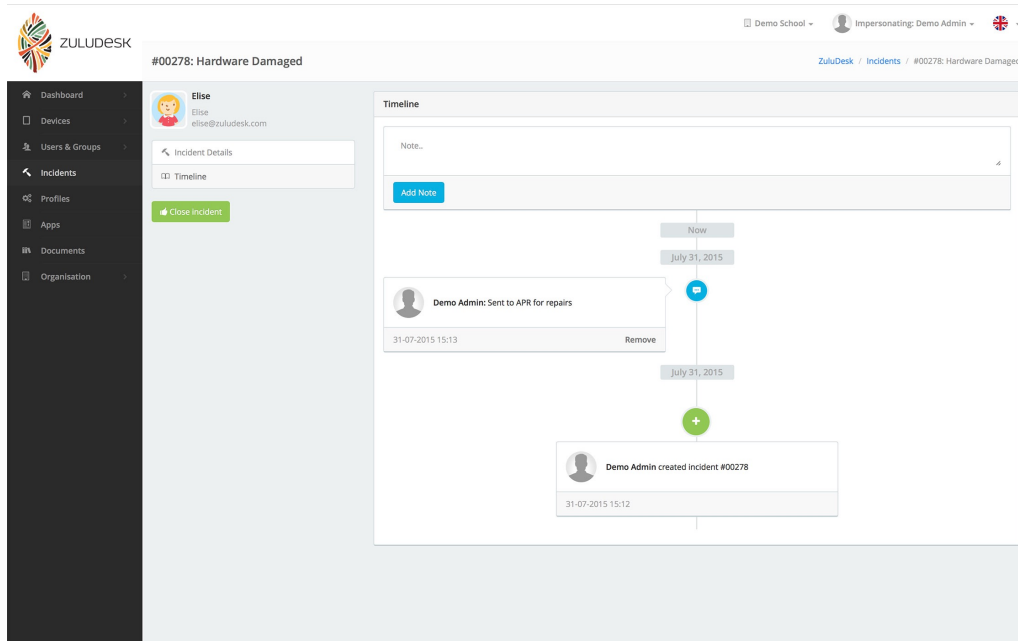
Documents

See the documents that have been distributed to the device.

ZuluDesk Teacher

View restrictions that are currently active on the device, who enforced it, along with log file.

Activity Log

This provides a clear insight on profile distribution, invitations, app distribution, etc.

Incidents

The Incident system in ZuluDesk is a powerful tool that enables IT administrators to check and keep track of (possible) problems with iPads.

Here a damaged iPad can be registered and device warranty verified. Attachments like photographs or documents which can serve as proof can be added.
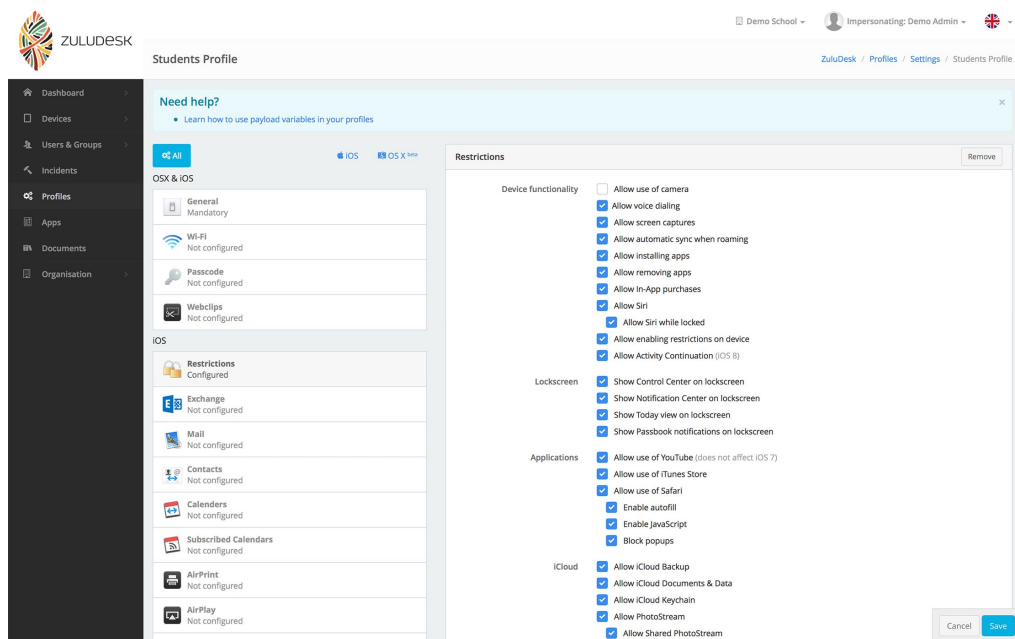
The incident system provides a timeline to easily monitor the progress / status of the incident.

Incident Details

In this section the general information about the device can be seen. For example, the device status and its eligibility for warranty. Attachments such as photos and documents can also be added and viewed.

Timeline

The Timeline gives you a quick overview of the incident: when the incident reported, what happened in the meantime, or what was the lead time of the whole incident.

Profiles

ZuluDesk is a complete Mobile Device Management (MDM) solution for schools. You can use ZuluDesk to manage the students as well as teachers or other personnel who use a mobile device within the school.

Wi-Fi

Configure Wi-Fi settings via a profile.

Passcode

Enforce a passcode policy via a profile.

Webclips

Automatically distribute webclips via a profile, for example a link to the schools website.

Restrictions

Configure restrictions for students, teachers and other staff. Disable the use of the camera via a profile for example.

Mail & Calendar

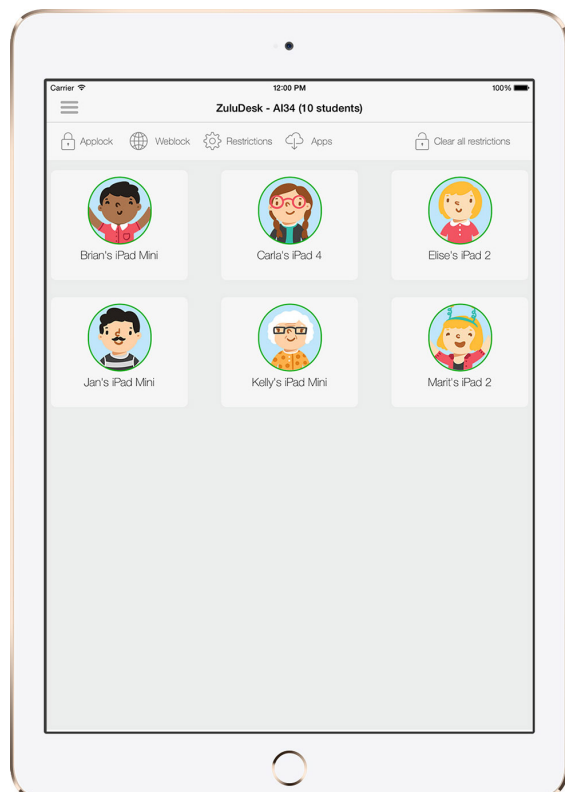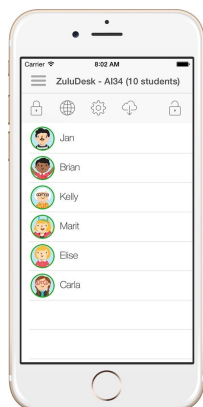Automatically configure the mail and calendar for students via a profile.

ZuluDesk Teacher Application

The ZuluDesk Teacher is designed for quick and easy use. A teacher is able to quickly manage all the iPads in a classroom. Just launch the app, select a group and send the commands to the iPads.

The core features of ZuluDesk Teacher are as below and new features will be added in the future. However, the application will always retain the easy to use interface, which is the most important feature of ZuluDesk Teacher.

- Applock
- Weblock
- Restrictions
- Device information

- Verify students connected
- App distribution
- Clear passcode
- Check battery levels

ZuluDesk Teacher is available as iOS (iPad, iPhone, iPod Touch) or Android App or via a special website.

ZuluDesk Parent Application

The ZuluDesk Parent app is specifically designed for parents. When a child has to do homework on an iPad it is possible that he or she will be distracted by social media, text messages or gaming. With ZuluDesk Parent it is simple to restrict the tablet to a specific app for a set period of time. During this restriction it is not possible to receive text messages or push notifications. No distractions during homework hour!

ZuluDesk Parent is used in a webbrowser, therefore it can be used on all web-enabled devices: a computer, any tablet or smartphone. The most important features of Zuludesk Parent are:

- Applock
- Wedlock
- Restrictions
- Device information
- Check connection status of device(s)

To use ZuluDesk Parent, the school needs to have a license and grant parents access. Contact Dextera or your school for more information.

Pricing like it should be

In education affordability is key. That is why we market ZuluDesk as affordable as possible. This way schools can institute an full MDM solution without any undue financial burdens .Our recommended retail price is only **AUD 9** per device (as annual fee, ex GST). For this amount you receive the complete ZuluDesk package and can manage every device for less than a dollar per month per device. An MDM solution doesn't get more affordable!

The complete package consists of:

- ☑ ZuluDesk Teacher
- ☑ ZuluDesk Parent
- ☑ ZuluDesk Management System (ZMS)
- ☑ All future add-ons and updates, like absence registration etc. Have a look at our roadmap for more information.
- ☑ Support for iOS, Android and Mac OS X
- ☑ Unlimited updates!

Ready to order? As the exclusive Australian reseller of ZuluDesk, Dextera can help

Are you convinced that ZuluDesk could be an indispensable tool for your school? Do you want ZuluDesk up and running in your organisation as soon as possible?There are two ways to receive a trial demo of ZuluDesk: Call or email Dextera directly (see below) or go to: https://zuludesk.com/order/ to order. Either way, Dextera will contact you with your login details for the ZuluDesk MDM Management System.

Dextera is your exclusive reseller for purchasing ZuluDesk within Australia and will support your organisation. Our highly experienced and qualified staff have over 30 years cumulative experience in ICT planning and deployment with particular expertise in the field of education. Please contact us!

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